

# TABLE OF CONTENTS

## Casement & Awning Hinges

<u>Page No.</u>	<u>Product Line / Description</u>
1	13 Series - Awning Hinge
2	14 Series - Casement Hinge
3	14 Series - Maxim® Hinge Systems
4	29 Series - Loose Butt Hinges
5	34/35 Series - 4-Bar Hinges
6	34 Series - Superior 4-Bar Hinge
7	37/99 Series - Sash Control Devices
8	- Garden Window Hinges
9	Misc. - Snubbers
10	Misc. - Jamb Jacks

## Casement & Awning Sash Locks

<u>Page No.</u>	<u>Product Line / Description</u>
11	16 Series - Low Profile Sash Lock
12	16 Series - HomeGard® Sash Lock
13	16 Series - EntryGard® Sash Lock
14	16 Series - Mirage™ Concealed Multi-Point Locking System
15	16 Series - Sentry 2000® Motorized Sash Lock
16	24 Series - Locking Handles
17	24 Series - Maxim® Multi-Point & Single Point Locking Systems
18	- Encore® Multi-Point Locking System
19	24 Series - Multi-Point Locking System
20	25 Series - TrimLine™ Cam Handle
21	25 Series - Pole Operated Cam Handle
22	27 Series - TrimLine™ Cam Handle with Concealed Pawl
23	27 Series - Pole Operated Cam Handle with Concealed Pawl
24	28 Series - Key Operated Custodial Lock

## Casement & Awning Operators

<u>Page No.</u>	<u>Product Line / Description</u>
25	- Maxim® System Operators
26	- Encore™ System Operators
27	15 Series - EntryGard® Dual Arm Operator
28	15 Series - EntryGard® Dyad Operator
29	15 Series - EntryGard® Single Arm Operator
30	15 Series - EntryGard® Awning Operator
31	15 Series - Ellipse® Single Arm Operator
32	15 Series - Ellipse® Dyad Operator
33	15 Series - Ellipse® Single Arm Awning Operator

34	15 Series - Traditional Single Arm Operator
35	15 Series - Traditional Dyad Operator
36	15 Series - Traditional Single Arm Awning
37	23 Series - Single Arm Operator – Face Mount
38	23 Series - Dyad Operator
39	12 Series - Push Bar Operator
40	22 Series - Pivot Shoe Operator
41	22 Series - Scissors Arm Operator
42	11 Series - Awning Operator
43	10 Series - Lever Operator
44	42 Series - Manual Skylight Operator
45	- Sentry II WLS Motor System
46	- Sentry II HS Motor System
47	Misc. - Brackets & Track
48	Misc. - Accessory Hardware

## Special Features

<u>Page No.</u>	<u>Product Line / Description</u>
49	Hardware Finishes
50	Tech Note #1 - Care of Solid Brass
51	Tech Note #2 - Awining Windows
52	Tech Note #3 - Sash Sag
53	Tech Note #4 - Codes
54	Tech Note #5 - ADA
55	Tech Note #6 - 4-Bar Hinges
56	Tech Note #7 - Corrosion
57	Tech Note #8 - Sentry 2000® Installation Issues
58	Tech Note #9 - Sentry 2000® LCII Motor Control Module
59	Tech Note #10 - Care of Truth Window & Patio Door Hardware
60	Tech Note #11 - Mounting Screw Compatibility
61	Tech Note #12 - Building a Trouble-Free Power Window System

## Terms & Conditions of Sale

### TRUTH HARDWARE'S WARRANTY FOR WINDOW & DOOR MANUFACTURERS & AUTHORIZED DISTRIBUTORS

All Truth Hardware products, with the exception of electrical products\*, are warranted against defects in materials and workmanship for the life of the product<sup>1</sup>.

Truth Hardware's warranty is expressly limited to window & door manufacturers and Truth Hardware Authorized Distributors, who purchase Truth Hardware products for the purpose of resale, or use in the ordinary course of the buyers business, and may not be assigned or transferred.

This warranty does not cover normal wear or discoloration on finishes, or any product which has been improperly installed, abused, misused, worn out, altered, used for a purpose other than that for which it was intended, or in a manner inconsistent with any instructions regarding its use, nor does it cover corrosion related damage. This warranty only covers electrical products that are used to drive manual hardware systems (operators and hinges) manufactured by Truth.

THIS WARRANTY IS EXCLUSIVE. TRUTH HARDWARE MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, WITH RESPECT TO THE PRODUCTS MANUFACTURED AND SOLD BY IT, WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER MATTER. No agent, employee or representative of Truth Hardware has any authority to bind Truth Hardware to any affirmation, representation, or warranty concerning Truth Hardware products or parts, except stated herein.

If any product manufactured by Truth Hardware is found to be defective by Truth Hardware, in its sole judgment, Truth Hardware will, at its option, either repair or replace such defective product. Truth's liability is limited only to the replacement value of the hardware. THIS REMEDY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE FOR ANY DEFECTS IN THE PRODUCTS MANUFACTURED AND SOLD BY TRUTH HARDWARE OR FOR DAMAGES RESULTING FROM ANY OTHER CAUSE WHATSOEVER, INCLUDING WITHOUT LIMITATION, TRUTH HARDWARE'S NEGLIGENCE. TRUTH HARDWARE SHALL NOT IN ANY EVENT BE LIABLE TO ANY BUYER FOR CONSEQUENTIAL, OR INCIDENTAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR THE LABOR WHICH MAY BE REQUIRED FOR THE REPLACEMENT OF SAID PRODUCT, WHETHER FOR BREACH OF WARRANTY, NEGLIGENCE, ON THE BASIS OF STRICT LIABILITY, OR FOR ANY OTHER REASON.

The purpose of this exclusive remedy shall be to provide the window/door manufacturer, or Truth Hardware Authorized Distributor, with replacement of products, or parts, manufactured by Truth Hardware found to be defective in materials or workmanship, or negligently manufactured. This exclusive remedy shall not be

deemed to have failed of its essential purpose so long as Truth Hardware is willing and able to repair or replace said defective products or parts in the prescribed manner.

\* All Truth Hardware electrical products, are warranted for one (1) year against defects in materials and workmanship.

<sup>1</sup> *Industry related testing has defined the typical lifetime of fenestration hardware to be 10 years.*

#### Terms -

1%/10 days - net 30 days on hardware purchases.  
Net 30 days on freight charges. Tooling invoice terms available upon request.

#### Freight -

F.O.B. Factory

#### Conditions -

Initial orders, and all subsequent orders placed before credit is established with Truth Hardware, will be on a cash-in-advance or C.O.D. basis. Cash-in-advance orders will be entered by Truth Hardware upon the receipt of the order and payment. Pricing is determined at time of shipment.

#### Return Goods -

Authorization from our Sales Department is required in advance for all goods to be returned to Truth Hardware. Authorization will be granted in all cases of defective product or incorrect shipments due to an error on Truth Hardware's part. Truth Hardware may also, at its option, authorize the return of other goods subject to a 25% restocking charge and including and offsetting order equal in value to the amount of the return. Product considered for return must be standard product, built to current Truth Hardware manufacturing specifications, no older than the immediate past calendar year, clean, resalable, in full unopened cartons. The quantity to be returned cannot be excessive based on Truth Hardware's current level of sales and inventory position. Freight on all return goods must be prepaid to our plant and merchandise must be received within 30 days of date of authorization.